

FEEDBACK RESULTS

Shaping the Future of Wentworth Shire Libraries

From January 13 to February 27, 2026, Wentworth Shire Council invited the community to help write the next chapter for our library services. As we review our facilities in Dareton, Midway, Pooncarie & Wentworth, your feedback ensures our spaces remain sustainable, accessible, and responsive to your evolving needs.

 Who We Heard From

- 85

Community members

Of which, 9 were children and young people.
- 98%

live within Wentworth Shire

(45% from Wentworth, 42% from Buronga & Gol Gol, 11% from Dareton, 2% from Mildura).
- ~50%

of members visit at least monthly

Over-65s and parents with young children are our most frequent weekly users.

 Visitor Satisfaction

The community expressed high levels of appreciation for current services, with 95% of members satisfied or very satisfied overall.

Category	Satisfaction Rate
Library Buildings	97%
Accessibility & Comfort	95%
Customer Service	90%
Library Catalogue	82%

 What you love most:

- The helpfulness and knowledge of our staff
- The quality of the physical spaces (lighting, seating, and temperature)
- Our collection of books, DVDs, and magazines

 How Our Libraries Are Used

While borrowing books remains the primary draw, our libraries have evolved into essential multi-purpose hubs. More than 50% of members utilise additional services including:

- High-speed Wi-Fi and public computer access
- Printing services and technology assistance
- Reading newspapers/magazines
- Using the library as a social meeting place to connect with friends

School holiday programs at Midway Library were noted for their high attendance and welcoming atmosphere for families.

 Opportunities for Improvement

Your feedback highlighted priorities for the future of Wentworth Shire Libraries:

- **Digital Expansion:** Increased demand for e-books and large-print formats.
- **Tech Literacy:** A desire for workshops on mobile phone usage and navigating new technologies like AI.
- **Diverse Programming:** More hands-on craft activities and social programs specifically tailored for seniors and youth.
- **Accessibility:** Exploring the potential for home delivery services for those unable to visit in person.
- **Collection Management:** Maintaining a diverse, fresh collection with regular stock rotation across all branches.



To learn more, have your say and to be heard by Council, scan the QR code.



 **Project Contact Details**

If you have questions regarding this review or future library services, please contact:

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